1. <https://youtu.be/ETP5X0OWNi8?feature=shared>
2. <https://youtu.be/4XtJrKyvGvI?feature=shared>
3. <https://community.amazonquicksight.com/t/url-action-inside-the-cell-of-a-table-visual/5761>
4. <https://community.amazonquicksight.com/t/url-action-in-line-chart-is-not-shown/22557>
5. <https://docs.aws.amazon.com/quicksight/latest/user/repairing-custom-actions.html> \*\*\*\*

If the URL action in your AWS QuickSight table visual isn't working as expected, there are a few things you can check:

1. **URL Syntax**: Make sure the URL is correctly formatted. If it has placeholders for parameters, ensure they are correctly set up in the action settings.
2. **Action Configuration**: Double-check that the URL action is properly configured in the visual. Make sure the action is associated with the correct field.
3. **Browser Settings**: Sometimes, browser settings or extensions can block pop-ups or URL redirects. Try a different browser or disabling extensions.
4. **QuickSight Permissions**: Ensure that the users accessing the dashboard have the necessary permissions to use URL actions.
5. **Testing Outside QuickSight**: Since you mentioned the URL works when pasted in a new tab, try opening the developer tools (F12) in your browser while clicking the link to see if there are any error messages in the console.
6. **Environment**: If you're using QuickSight in a specific environment (like a VPC), ensure that any necessary security groups or routing rules are correctly set.

If you've checked all these aspects and it still doesn't work, consider reaching out to AWS support for more tailored assistance.

4o mini

**You said:**

it is possible to work

**ChatGPT said:**

ChatGPT

Yes, it is possible to get the URL action working in AWS QuickSight. If you're experiencing issues, here’s a quick troubleshooting guide to ensure everything is set up correctly:

1. **Action Setup**: Ensure that the URL action is correctly configured in the visual settings. You should define which field will trigger the action and ensure the URL template is correct.
2. **Parameters**: If your URL requires parameters (like filtering based on selected data), make sure they are correctly referenced in the URL format.
3. **Testing**: Test the URL outside of QuickSight to ensure it works as expected. If it does, then the issue may be with how the action is set up in QuickSight.
4. **User Permissions**: Verify that users have the necessary permissions to execute URL actions in QuickSight.
5. **Browser Compatibility**: Try a different browser or clear the cache to rule out any browser-related issues.
6. **Security Settings**: If the URL points to a resource that requires authentication or specific IP access, ensure those settings allow access from QuickSight.

If you still encounter issues after checking these points, consider looking at the AWS QuickSight documentation or contacting AWS support for further assistance.

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